



City of Oak Park Heights

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4-10-20

COVID-19 Update – City of Oak Park Heights

RE: Public UPDATE # 6 – April 10th, 2020

From: Eric Johnson, City Administrator

With the Governor's Extended **STAY AT HOME ORDER – in effect through May 4th** – the City Hall will remain closed to visitors; however, the City's CORE SERVICES remain largely operational; Here are some updates from the City:

- The City Offices are **OPEN via telephone and email** and most operations are proceeding to a great extent. The City's general phone line remains open from 8 am to 4:30 pm - Mon-Fri; due to the call forwarding feature we only have one incoming-line-- so you may – on occasion - receive a busy signal or it will roll to voice-mail. Please call back in a couple of minutes and we can address your needs. 651-439-4439
- The City will be sending out the 1st Quarter Water Bill; the City has waived any related late fees through the 3rd quarter if you are unable pay this bill at this time. These can be paid on-line, via US MAIL or in the DROP BOX outside City Hall in the small traffic circle.
- If you have extra bags of garbage, Tennis Sanitation is requesting that these bags be tied tightly and completely so as to offer maximum protection to their staff of drivers. The City's **SPRING CLEAN-UP** was slated for May 2nd and is **NOW planned for June 27th, 2020**. It does take some advanced coordination to secure the site and Tennis Sanitation staff – so this date is now the target. If it becomes apparent that it again needs to be amended, we will make that known.
- The City Council has waived all CITY building permit fees related to improvements to existing homes through September 30th, 2020; if you had thought about some home projects now may be a time to tackle this project; We can issue the permits remotely and with no City Permit fee! Just give us a call and tell us what your project might be.
- City Parks and Trails Remain Open. We encourage the community to continue to stay physically active but practice social distancing and follow CDC Guidelines.

Governor Walz & State of MN has an ONLINE PORTAL that contains a number of State updates.
<https://mn.gov/covid19/>

The City's CORE FUNCTIONS of public service delivery regardless of the situation shall be maintained:

1. Ensuring water is delivered to homes and hydrants,
2. That sanitary sewers and sanitary sewer lift stations remain operational,
3. Streets remain plowed, and
4. Police/EMS/FIRE services remain intact and functional.
5. We expect regular building Permit Issuances and Garbage and Recyclable pick-up to continue.

Should there be any changes related to the City's ability to deliver these CORE SERVICES we will post them on the City's Website which can be found at www.cityof oakparkheights.com and links will be placed on Facebook. One can always call City Hall at 651-439-4439 if you have any specific questions or need guidance on securing other aid. We will do our best to respond.